

Charging your e-scooter or e-bike

The majority of fires involving e-bikes and e-scooters have occured in homes while charging. Follow our safety advice to protect your families and reduce the risk of a fire in your home.

Charging safely

- Never leave it charging unattended and never charge while you are asleep
- · Unplug your charger once it's finished charging
- Always use the correct charger for your batteries and buy any replacements from a reputable retailer
- Store and charge them somewhere not blocking the main through route or exit
- Make sure you and your family have an escape plan in the event of a fire
- Ensure you have at least one working smoke alarm on every level of your home
- Do not attempt to modify or tamper with the battery and take extra care if using a conversion kit

Avoid overheating

- Batteries can get warm during use. Allow them to cool before re-charging
- Batteries should be charged on hard flat surfaces where heat can dissipate
- Batteries can pose a fire risk if they have been damaged, so check it regulary and don't use if there is any visable sign of damage
- Batteries should also never be exposed to extremes of temperature

The legal bit...

Did you know that privately owned e-scooters are illegal to use in a public place? It's only legal to use an e-scooter on private land with the permission of the land owner.

E-scooters are also banned on all Transport for London (TfL) transport networks in London due to the fire risk.

Also, if you're using an e-scooter in public in an antisocial manner, your e-scooter can be seized by the Police under section 59 of the Police Reform Act.

In the event of a fire

In the event of an e-bike, e-scooter or lithium-ion battery fire, do not attempt to put it out

Get out, stay out and call 999







