

Building Safety Engagement Strategy Consultation

We are consulting with residents on our resident engagement strategy for your building. We want to ensure that we keep you informed and consult you on the things that matter to you relating to the safety of your building. We want to make sure that you are confident that you will be listened to if you have any concerns and understand from you how and if you want to get more involved in building safety matters.

The information collected in this questionnaire will be collated to understand the demographics of the block, how you would prefer building safety information to be communicated to you, the frequency you prefer to be updated, if you want to be more involved, and to ascertain if you know what to do in the event of an emergency.

It is very important you complete this consultation and return it to:

Brentwood Borough Council
Town Hall
Ingrave Road
Brentwood
CM15 8AY

Or via email on buildingsafety@brentwood.gov.uk

Name:	
Address:	
Ages in household:	
Are you currently working: <i>(we need this information to understand who may be in the building during the day)</i>	
Accessibility requirements, e.g. if you require support or have medical needs that prevent you from self-evacuating	

What information would you want to be provided with in relation to your building?	Please tick
Information on the building – how it is built, number of properties etc.	☐
Explanation of the landlord's responsibilities for the block	☐
Explanation of my responsibilities as a resident in the block	☐
Details of the fire evacuation procedure	☐
Servicing certificates for my block e.g. lift checks	☐
The Fire Risk Assessment for the building	☐
The Building Safety Case for the building	☐
Information on works being carried out in the building	☐
Information of who is carrying out the works to the building	☐
Details of who to raise building safety concerns to	☐
Other (<i>please state</i>)	

When and how should we let you know information about building safety?	Please tick
At the point that you sign up for a property	☐
At a new tenancy visit (about 6 weeks after you've moved into your property)	☐
At an annual tenancy visit	☐
Through the Council's website or Facebook page	☐
Through posters and newsletters on noticeboards in the block	☐
Through letters/newsletters posted through my door	☐
<i>In-person sessions in my block about my block</i>	☐
<i>In-person meetings centrally for all high-rise building residents</i>	☐
At an on-line meeting / text message / WhatsApp group (please provide a current mobile number)	☐
Other (<i>please state</i>)	

How often do you feel we need to communicate with you on building safety issues?	Please tick	
3 monthly	☐	
6 monthly	☐	
Annually	☐	
When something changes with the block	☐	
When something happens that affects you directly	☐	
Other (<i>please state</i>)		

Would you require communication to be in an accessible format?	Please tick	
Braille	☐	
Large Font	☐	
Translation - Language (<i>please specify</i>)	☐	
Other (<i>please state</i>)		

Consultation		
We:	Agree	Disagree
Should consult with you where there is a choice / options around works so that you are given the chance to give your view	☐	☐
Should capture your feedback on works that are undertaken by our contractors, during and after works	☐	☐
Should act on the back of your experiences. Your feedback should positively impact future decision making	☐	☐
Do you have any other comments/suggestions about how we should include residents in decision making?		

Capturing residents' voice	Yes	No
We currently review all requests for repairs and block concerns and complaints to see if there is an issue / theme in particular buildings/areas so that we can take appropriate action. Are you satisfied with this approach?	☐	☐
If we were to create a high rise living forum, would you be interested in being a member of the forum?	☐	☐
Would you want to come along to any of our block inspections?	☐	☐
Do you have any other comments / suggestions about how we should listen to residents? (please complete in this box)		

Your current knowledge	Yes	No
Do you know your responsibilities for building safety?	☐	☐
Do you know what to do in an event of a fire?	☐	☐
Do you know why fire doors are important?	☐	☐
Do you know what items are hazardous and should not be stored within your block / property?	☐	☐
Do you know why it is important to keep all communal landings / clear of any personal items?	☐	☐
Do you know how to report repairs or any concerns about the building?	☐	☐
Do you have any other comments about our approach to building safety / how residents should get involved?		

Getting Involved	Yes	No
Are you interested in getting more involved in giving feedback about our wider housing services? If yes, we will contact you to explain more.	☐	☐

Thank you for your co-operation in completing this form