

Hartswood Golf Course Terms & Conditions

General

1. The course is open every day throughout the year except Christmas Day, weather and/or ground conditions permitting. The closure of the course is at the sole discretion of the green keeper on duty or their delegated alternative.
2. Current fees and charges, as set by Council Members, are displayed on the website at www.brentwood.gov.uk. Special offers and any discounts are at the discretion of the Chief Executive. The Council reserves the right to amend or alter fees and charges without prior notification.
3. Peak times are weekends and bank holidays. The appropriate off-peak rate will apply to concessions after 1pm on weekends and bank holidays. If no concession applies the appropriate peak rate is payable for all adult players. Twilight rates are offered throughout the year but are subject to seasonal variations of start times which are dependent on day length.
4. Concessionary rates will apply to those players over 65 years of age and/or those under the age of 17. Proof of age will be required when applying for a season ticket or paying for casual play fees at the golf shop. The Council reserves the right to decline a concession application at its sole discretion.
5. Bookings can be made through <https://hartswood.intelligentgolf.co.uk/login> or www.hartswood.intelligentgolf.co.uk/visitorbooking for new pay and play members. Players can also book in the Golf Pro Shop or over the phone on 01277 214830. Lines are open from 8am.
6. Society bookings should be made via Hartswood Golf Club by phoning 01277 218850.
7. Failure to cancel your booking without giving 24 hours' notice will result in no refund being given. Cancellations made before 24 hours will be given a refund back onto the debit card used to make the booking.
8. Golfers must report to the Golf Pro Shop and show proof of booking from the Intelligent Golf app or email receipt. Golfers will then receive a score card. Car registration details need to be given over to redeem your 4 hours free parking. Failure to give over registration details may result into receiving a parking fine.
9. Players should notify the starter that they are ready to tee off at least 10 minutes in advance of their tee time. Payments and other preparations must be made before the 10-minute notification. Players who report late to the starter may forfeit their tee time and may be liable to pay all due course fees.
10. Application and Payment for season tickets can be submitted online via the Council's website www.brentwood.gov.uk. Applicants will not be dealt with in person and 7 working days should be allowed for the processing of an application.
11. Any membership enquiries should be directed to the Council offices on 01277 312500 (select option 2) or in person at the Town Hall reception.
12. Golfers holding annual season tickets must notify the Council offices, in writing, of any changes to personal details.

13. Brentwood Borough Council reserves the right to refuse admission or to cancel season tickets immediately if any player is likely (in the opinion of the senior staff member on duty) to cause any act which can be defined as illegal or a misdemeanour in the eye of the law to other course users or course staff. In the event of a cancellation of a season ticket, fees shall not be refunded.
14. Please note that Hartswood Golf Course and Hartswood Golf Club are two separate entities, and the course has no bearing over the Club or vice versa.
15. Electric and pull trolleys are permitted for use but may be restricted from time to time in accordance with an assessment of the ground and environmental conditions by the duty Greenkeeper.
16. Should a player wish to apply for an exception due to medical reasons use a trolley when normal trolley use is banned, they must submit a written application to Depot Admin, Brentwood Borough Council, Ingrave Road, Brentwood, Essex, CM15 8AY. The application must include some documentary evidence of the medical condition and include a letter from their doctor stating their need for the use of the trolley. An application for the use of a disabled buggy should be submitted to the Depot Admin also, with a letter from the player's doctor. Players must adhere to the Council's Buggy Policy and Conditions of use. Applications must be re-submitted annually including for ongoing conditions.
17. For safety reasons, players under 16 years of age must be accompanied by a paying adult who is over the age of 18 when crossing The Avenue to play holes 3 to 11.

Conduct

18. With the exception of guide dogs for the deaf or visually impaired, pets are not allowed on to the golf course.
19. The Council does not accept any liability for loss or damage to property owned by or in the custody of any player while the property is on the premises.
20. As far as is permitted by law, the Council accepts no liability death, bodily injury or disease arising from any cause whatsoever to persons visiting the premises, except where such events occur as a direct result of the Council's negligence or negligence of its representatives. Golfers agree to indemnify the Council against any actions brought in relation to the provision of the golf course for their use save for negligence claims or breach of these terms and conditions only.
21. Management of the course and facilities is controlled by Brentwood Borough Council who require players to comply with any reasonable directions given to ensure the smooth operation of the course.
22. The Council reserves the right to amend the rules at any time; individual notice to members will not be given. It is the responsibility of all users to ensure that they familiarise themselves with the rules applicable from time to time.
23. Brentwood Borough Council whose decision shall be final, and binding shall determine any dispute or difference which may arise in regard to interpretation of these rules.
24. All users of the course must show courtesy and consideration to all other members and visitors whilst using the facilities.

25. Abuse of Council staff by members, users and visitors will not be tolerated. Brentwood Borough Council reserves the right to terminate memberships and/or ban users and visitors of the golf course if they abuse staff.

Etiquette

26. A dress code applies to all golfers; a shirt must be worn at all times, golfers must not wear jeans or shorts (except tailored shorts)., Appropriate footwear must be worn at all times (i.e. golf shoes or trainers).
27. First time players in breach of the dress code will be permitted to play at the discretion of the golf professional or course marshall on duty. Repeat visitors in breach of the dress code will not be allowed to play.
28. Each player must have their own set of clubs.
29. Players should not distract their partner or other players by either talking, moving or standing too near when they play a stroke.
30. Players must not shout, swear, or throw their clubs. If a player hits a particularly bad shot this is not the fault of the course or the staff, please respect both appropriately during your game.
31. We ask that mobile phones are put into silent mode at all times.
32. All players must obey all course signage.
33. Trolleys and mobility buggies are not allowed on greens, green approaches, bunkers and tees.
34. Players must replace all divots while playing, and repair divots on tees.
35. Players must take any broken tees with them.
36. Players must rake over all footprints and other marks made in bunkers.
37. Players should be ready to play when it is their turn to play. However, they must not play until other golfers or greens staff are out of range.
38. Players must ensure that practice swings do not endanger their partner(s).
39. Players must shout 'Fore' if they think a stray shot might hit someone.
40. It is the responsibility of every player to play the game at a good pace.
41. Players looking for lost balls must allow other matches coming behind to pass. They should not wait for 5 minutes before doing so.
42. If a match fails to keep its place on the course and lose more than 1 clear hole from the match in front of them and is holding up the match behind to come through, then the match being held up may also request to play through.
43. If a player plays a bad shot and suspects it might be lost, they should play a provisional just in case.
44. Players, who have holed out on the green, should not try their putts again when players are waiting to play.

45. Before putting, players should leave their bag, trolley or mobility buggy alongside the green nearest the tee.
46. When a player has completed a hole, they should clear the green quickly and mark their scorecard as they walk to the next tee.
47. These Terms and Conditions shall be governed by the Laws of England and Wales. The parties agree to be subject only to the Jurisdiction of the English Court in relation to these Terms and Conditions.